MDR: M4-02-3830-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective June 17, 2001 and Commission Rule 133.305, titled Medical Dispute Resolution-General, and 133.307, titled Medical Dispute Resolution of a Medical Fee Dispute, a review was conducted by the Medical Review Division regarding a medical fee dispute between the requestor and the respondent named above.

#### I. DISPUTE

- 1. a. Whether there should be reimbursement for date of service (DOS) 02/22/02?
  - b. The request was received on 06/06/02.

## II. EXHIBITS

- 1. Requestor, Exhibit I:
  - a. TWCC-60
  - b. HCFAs
  - c. EOB and retrospective review of original audit
  - d. Medical Records
  - e. Any additional documentation submitted was considered, but has not been summarized because the documentation would not have affected the decision outcome.
- 2. Respondent, Exhibit II:
  - a. TWCC 60 and Response to a Request for Dispute Resolution
  - b. HCFA's
  - c. Audit summaries/EOB
  - d. Medical Records
  - e. Any additional documentation submitted was considered, but has not been summarized because the documentation would not have affected the decision outcome.
- 3. Per Rule 133.307 (g)(3), the Division forwarded a copy of the requestor's 14-day response to the insurance carrier on 06/25/02. Per Rule 133.307 (g)(4), the carrier representative signed for the copy on 06/26/02. The response from the insurance carrier was received in the Division on 07/10/02. Based on 133.307 (i) the insurance carrier's response is timely.
- 4. A letter Requesting Additional Information is reflected as Exhibit III of the Commission's case file.

### III. PARTIES' POSITIONS

- 1. Requestor: no position statement submitted
- 2. Respondent: letter dated 07/10/02

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"The requester billed for this level of service, without providing documentation consistent with the level billed, and... none consistent with the compensable injury."

### IV. FINDINGS

- 1. Based on Commission Rule 133.307(d)(1&2), the only date of service eligible for review is 02/22/02.
- 2. The Carrier's EOB has the denial "F RULE 133.1 REQUIRES THE SUBMISSION OF LEGIBLE SUPPORTING DOCUMENTATION, THEREFORE, REIMBURSEMENT IS DENIED" and the Carrier's retrospective review of the original audit states, \* "Documentation submitted does not support casual relationship to the compensable injury of ".
- 3. The following table identifies the disputed services and Medical Review Division's rationale:

DOS	CPT CODE	BILLED	PAID	EOB Denial Code	MAR\$	REFERENCE	RATIONALE:
02/22/02	99213	\$53.00	\$0.00	F, *	\$48.00	Texas Workers' Compensation Act & Rules, Rules	The carrier's denial "F" and its accompanying explanation, indicates the carrier believes there is a lack of "legible supporting documentation." The
02/22/02	72070- WP	\$104.00	\$0.00	F, *	\$56.00	133.304 (c) & (j), MFG, CPT descriptors	requestor's dispute packet contains adequate legible documentation to support the services were performed as billed. The reason for denial given by the carrier on
02/22/02	72110- WP	\$168.00	\$0.00	F, *	\$100.00		its response to the request for reconsideration would require the carrier to file a TWCC-21 per Rule 133.304 (j). A review of the Commission's case file
02/22/02	72170- WP	\$85.00	\$0.00	F, *	\$51.00		and records finds no such filing by the Carrier. Therefore, the provider is entitled to reimbursement of \$255.00.
Totals		\$410.00	\$0.00				The Requestor is entitled to reimbursement in the amount of \$255.00

# V. ORDER

Pursuant to Sections 402.042, 413.016, 413.031, and 413.019 the Medical Review Division hereby ORDERS the Respondent to remit \$255.00 plus all accrued interest due at the time of payment to the Requestor within 20 days receipt of this order.

This Order is hereby issued this  $5^{th}$  day of November 2002.

Larry Beckham Medical Dispute Resolution Officer Medical Review Division